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9<sup>th</sup> July 2009

Mr Will Thomas

The Copier Company

Via email

Dear Will

A letter of appreciation for the wonderful assistance you gave me which meant I could repair my old but reliable Sharp photocopier and avoid a costly replacement or big repair bill.

I have also found your service and supply of toner to be terrific – please feel free to use me as s reference site in the future.

Kind regards,

Marshall Segan

Managing Director